**SANKALP SUBHASH KADAM** +917798078011

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# Strength

* A pleasing personality and good communication skills, confident, hard working, quick learner, honest, positive thinking.

# Skills

* + Assembling And Desassembling computer.
  + Installation and Configuration of Windows 7 , Windows 8.1 , Windows 10 and Windows 11 etc.
  + Installing and Configuring peripheral Component and Drivers.
  + Installing Software and Application to user Standards.
  + Troubleshooting system hardware and software Issues.
  + Installation and maintainance Antivirus npav , mcAfee ,wardwiz , Quick Heal , Crowdstrike and Sophos.
  + Installing and Configuration various devices Scanner And Usb Printers and troubleshooting all printing issues.
  + Managing and Administrating all domain user and accounts.
  + Troubleshooting the basic networking problems.
  + Troubleshooting Lan and Wan Network Problems.

# Technical Proficiency

|  |  |
| --- | --- |
| Programming Language | Java , Python |
| Web Technologies | HTML , CSS |
| Database | SQL , MySQL |

**Academic Proficiency**

|  |  |  |  |
| --- | --- | --- | --- |
| **Qualification** | **Board/University** | **Year of Passing** | **Result** |
| MSc-IT | University of Mumbai | 2022 | CGPI 9.83 |
| BSC-IT | University of Mumbai | 2019 | CGPI 7.57 |
| HSC | Konkan Board | 2016 | 52.00% |
| SSC | Konkan Board | 2014 | 72.60% |

# Certification

* [Linux Administration Basics: Linux Command Line Basics](https://e2.udemymail.com/ls/click?upn=ZF3sOyS2SxEPIoSZT6Aoc-2BEAPso9xRA49IDbkpAnXilIsWBnaNz-2FB-2FamviHinv8bASkmdZE6ZKlRT8XSIeLwchAPWRBGwroDePJgI3U3EyEUOQwNjTsQcAvvZSZaUizrzjwW8nr9RGmvVoLxw6PTLwM2tL4Nl-2B-2Bx4Bm0kWDGaOY-3DUbrI_54GOYEd6D1iyrzCEy42E-2BWR0nDTxGGRHppXTaL80Fegx0C7mxtd-2BDYj8r8EFVfs6QUVWRGr4OpJtxvPFkAyjr2QXuJqnBdJc3HDV-2ByHEAEyyrg5Wm3U2Z3kxPCOSL4R6cd57GdC0hdaTMVQ2-2FAfTNImD0eDKoHUCQ1eYAl1bk86S-2Fmvuhz2AyEya1Pf-2BZI56317JtqZi8-2Fz0NdHhD-2BmQrsZxNJCdtrTj7veY1zp-2BrH2eUcMDfbfqlBkpPwByR-2FnZGPuMNxwZ79vTE8PLRdldHX6PqAuLORw3xAW9F1rx67k9pq80i-2FRm05R4z2S-2BOZTvw8SfgTzNt80XYW0DHsmYYwKpn-2BORTIZjr5O0KPvtTUU-3D)**.**
* Microsoft Azure Cloud Architect Certification AZ-104 & AZ- 305 (10/2023 - 12/2023)
* MCSA (Microsoft Certified Solutions Associate)

(08/2023 - 09/2023)

* CCNA (Cisco Certified Network Associate) (06/2023 - 08/2023)

# Experience

* + Customer Support Engineer from 18/01/2022 To 13/10/2023 , Organization name: Aforeserve.com

Project: SAKSHAM PROJECT

Client: CBIC Responsibility:

* + - Assign Hostname, IP Address Software Installation & Upgradation.
    - Take System under Domain PC assembly & Maintenance.
    - Port Activation.
    - Installing and Configuring all the Peripherals.
    - Troubleshooting system and network problems and diagnosing, Solving Hardware or Software faults.
    - Daily log calls in HPSM tool.
    - Kavach Application issues.
* IT Support Assistant from 16/10/2023 To 31/03/2024 Organization name: Khot Infotech

Client : *AB Mauri India Pvt. Ltd.*

Responsibility:

* + Port Activation and Switch Installing Activation.
  + Outlook Configuration and Updation.
  + Teams app configure and troubleshooting.
  + Troubleshooting system and network problems and diagnosing, solving Hardware or Software Faults.
  + Active Directory User Changes.
  + Microsoft MFA related issues.
  + incident case log process. Server related issues.

# Personal Information

Date of Birth : 28th May 1998

Sex : Male

Marital Status : Single

Languages Known : English, Hindi and Marathi

Nationality : Indian

Current Address : SADA ANAND NAGAR, flat no FR-4

C – wing 4th Floor Sada Anand Nagar, Kasba peth,Pune, Maharashtra 411011

# Declaration

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

# Date :

**Place: Pune**

# (Sankalp S. Kadam)